

STATE OF IOWA  
DEPARTMENT OF COMMERCE  
UTILITIES BOARD

IN RE:	
CRYSTAL COMMUNICATIONS, INC., d/b/a HICKORYTECH	DOCKET NOS. TCU-00-53 TF-00-229

**ORDER APPROVING AMENDMENT TO CERTIFICATE,  
CONCURRENCE IN MAPS, AND TARIFFS**

(Issued November 9, 2000)

On September 11, 2000, Crystal Communications, Inc., d/b/a HickoryTech (Crystal), filed an application requesting that the Utilities Board (Board) amend its certificate of convenience and necessity to expand the service area and exchanges where it is authorized to provide service. The filing has been identified as Docket No. TCU-00-53. Crystal requests the Board amend its certificate to provide service in the exchanges of Grimes, Norwalk, and Waukee, which are located in Qwest Corporation (Qwest) service territory. Crystal stated it would adopt the exchange boundaries of Qwest for the three exchanges.

Crystal filed proposed tariffs with the Board, which reflect the additional exchanges where it proposes to provide service. Crystal gave notice of tariffs to potentially affected carriers. The tariffs have been identified as TF-00-229.

The Board will approve Crystal's request and amend its certificate and approve its tariffs. The Board issued Certificate No. 0187 to Crystal on June 9, 1999, which authorized Crystal to offer service in the Qwest exchanges of Des Moines, Adel, Ankeny, and Winterset, and the Iowa Telecommunications Services, Inc., d/b/a

Iowa Telecom, successor to GTE Midwest Incorporated, exchange of Harlan. In addition, the Board will approve the proposed tariffs filed by Crystal and amend Certificate No. 0187 to reflect the expanded service territory.

**IT IS THEREFORE ORDERED:**

1. The request of Crystal Communications, Inc., d/b/a HickoryTech, to amend its certificate of convenience and necessity to reflect authorization to provide service in the Qwest Corporation exchanges of Grimes, Norwalk, and Waukee is approved.
2. An amendment to Certificate No. 0187 is being issued concurrently with this order. Under the amended certificate, Crystal Communications, Inc., d/b/a HickoryTech, will be allowed to provide service in the exchanges as shown by its tariffs as currently and subsequently approved.
3. The tariffs filed by Crystal Communications, Inc., d/b/a HickoryTech, on September 11, 2000, are approved.
4. The concurrence in the exchange maps of Qwest Corporation exchanges in Grimes, Norwalk, and Waukee is approved.

**UTILITIES BOARD**

/s/ Allan T. Thoms

/s/ Susan J. Frye

ATTEST:

/s/ Raymond K. Vawter, Jr.  
Executive Secretary

/s/ Diane Munns

Dated at Des Moines, Iowa, this 9<sup>th</sup> day of November, 2000.